Checklist

WE'RE UPGRADING!

August 22 – 26, 2019

While most of the changes will happen behind the scenes, there will be times where it will affect some of the banking services you may use. Please monitor our website for additional information concerning our upgrade and how this will impact you. See the list below to be prepared.

1. ATM & DEBIT CARD:

Balance inquiries and transfers at ATMs will be unavailable during the scheduled conversion for the upgrade

Please carry an alternative form of payment during this time in case TB&T experiences any unplanned disruptions

2. ONLINE BANKING/BILL PAY/ MOBILE BANKING:

Will be unavailable beginning Thursday, 8/22 at 5:00 pm CT. We will notify you via social media & website when the system is available

Passwords will remain the same

No transfers should be scheduled for Friday, 8/23

****Important Info for Bill Pay customers**
If you have payments scheduled for 8/22 or 8/23, please reschedule for 8/21 or 8/26

3. STATEMENTS

All statements will drop Thursday, 8/22

TB&T will waive any service charges related to special statement drop

You will receive 2 statements the month of August

4. TELEPHONE BANKING

Please monitor our website as your access to Telephone Banking will change

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